

**ISO 9001 QUALITY
MANAGEMENT SYSTEM
IMPLEMENTATION PLAN**

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2. INTRODUCTION

Having a functioning *ISO 9001 Quality Management System* provides an organization with a framework for actions to be taken, that if implemented appropriately shall provide for a considerable improvement with internal quality control.

The execution of *ISO 9001 Standard* provides a methodology for an organization's activities, products or services and the interaction with quality assurance. This, in turn, can increase the long-term viability of an organization and where applicable a higher regard for its personnel and asset value.

Whilst there are other numerous benefits to achieving *ISO 9001 compliance*, in general, the fundamental benefits include the following aspects.

2.1. The Demonstration of Leadership

By testing quality controls against the international recognized quality management standard, an organization can demonstrate effective quality assurance leadership to their stakeholders, this may include customers, employees and other stakeholders. The achievement of *ISO 9001 compliance* also provides assurance to management that there are effective controls regarding quality management within the organization.

2.2. Financial Benefits

In a global marketplace where consumers have to choose in some form or other, the demonstration of ethical and sound quality management can be the deciding factor for being selected to purchase goods and services that an organization offers. Having *ISO 9001 compliance* may also give a unique selling point that provides one of the ways to promote the organization.

A fundamental benefit of *ISO 9001 compliance* is conformance to defined requirements or other obligations that are deemed important to quality outcomes. A system that ensures adherence to quality standards mitigates risk to sub-standard products and services.

3. Management Monitoring and Improvements

The *ISO 9001 Standard* provides the framework to check what controls have been put in place and the use of auditing and provides a methodology to monitor and improve the current review process then allows management to take a step back to evaluate how well the system is working within the context of the organization and whether it requires modification to meet future changes in a process or regulatory framework.

Internal audits and management reviews when combined with an audit from a certification body provide assurance that the quality management system is meeting the requirements of the *ISO 9001 Standard*.

3. OBJECTIVES

The key objectives of this quality implementation plan is to enable **Insert Your Company**:



- To improve its image and credibility by attaining accreditation to *ISO 9001 Quality Management System Standard*.
- Enhance business decisions with consideration to the *ISO 9001 Quality Management System Standard*.
- Improve the management of our products and services with operational processes.
- Integrate operational processes to enhance quality compliance.
- Create a culture of continual improvement with our activities that may have an impact on quality.
- Improve employee engagement regarding our commitment to compliance to quality outcomes.

4. DURATION AND STRUCTURE

The implementation of our *ISO 9001 Quality Management System* is broken into the phases listed below.

Milestone	Due Date	Responsibility
Commencement		
Planning		
Gap Analysis		
Implementation		
Internal Audit		
Management Review		
Corrective Action		
Certification		
Continual Improvement		

5. RESOURCES

Resources required to implement the *ISO 9001 Quality Management System* include human, financial and technical resources, as outlined below.

Resources include:

Amount: (List amount of budget that is needed to finish the project).

Costs: (List costs below according to the cost type e.g. human resources and any technical support needed etc).

Human resources include:

(List human resources needed e.g. Quality Manager, Supervisor etc).

Technical resources include:

(List technical resources needed e.g. quality management toolkit, training material etc).